

### Class Concept

These are short term facilities that house pre and post adjudicated delinquents, status offender, and juveniles bound over to Superior Court. Positions are responsible for supervising staff that oversee and provide for the safety and security of delinquent youth, managing admissions, release and appointments of juveniles, juvenile records, behavior reports, and management reports. Employees provide emergency interventions to juveniles that are suicidal, aggressive/hostile and in substance abuse withdrawal, or those with mental health issues. Positions are responsible for the safety and security of the facility. Positions work as shift supervisors. Positions are members of the management team within the Detention Center and assist with various personnel duties to include hiring staff, coaching, and mentoring staff. Work is subject to daily close contact with juveniles.

### Recruitment Standards

#### Knowledge, Skills, and Abilities

- Basic knowledge of institutional programming techniques for delinquent juveniles.
- Basic knowledge of various treatment and rehabilitative modalities.
- Working knowledge of the principles of administration involved in operating a secured facility.
- Working knowledge of the adolescent behavior and development and juvenile law.
- Considerable knowledge of sanitation and health and safety precautions in a secure facility.
- Skill in establishing rapport with a variety of treatment professionals, staff, and juveniles.
- Ability to provide leadership to organize and supervise the activities of a group.
- Ability to effectively communicate and express ideas clearly and concisely, both orally and in writing.
- Ability to relate with the population served and their families.

#### Minimum Education and Experience

Bachelor's degree in human services field, criminal justice or related human services field from an appropriately accredited institution and two years of experience working with at-risk youth, one year of which must have been in a secure or residential treatment facility.

Associate degree in human services, criminal justice or related field from an appropriately accredited institution and four years of experience working with at-risk youth, one year of which must have been in a secure or residential treatment facility; or an equivalent combination of education and experience.

#### Necessary Special Qualification

Applicants for positions designated as Juvenile Justice Officers are subject to and must meet the hiring and training standards established by the North Carolina Criminal Justice Education and Training Standards Commission, as defined in Title 12, Chapter 9 of the NC Administrative Code, by the statutory authority of GS 17C.